

Student Satisfaction Survey

2019-20

The college firmly believes that in order to provide the best academic experience to students the institution needs to have a dedicated teaching faculty, efficient and impartial administration and well-equipped infrastructure. The College seeks constant feedback and suggestion from all stakeholders throughout the academic year to ensure that quality of institution and satisfaction of the students. It has set in place various ways to solicit these suggestions and feedback. The Principal is available for direct discussion pertaining to academics, administration and facilities provided by the college. Matters can also be brought to the Principal's notice directly by email and through the suggestion box kept in the foyer. Students can approach their respective teacher-in-charge and express their concerns and queries regarding their courses and other issues as well. Mentorship program is a much favoured way of students to raise doubts and seek help. Mentors meet their mentees from time to time to gauge their progress. In these sessions students often share their dilemmas and inquire about their academic performance and seek counselling and coaching. Mentors then take up matters in the department or with the Principal in case any issue needs resolving.

There is an online form available in the college website which records students' satisfaction of their experience of the college. This form is a bilingual, exhaustive survey covering multiple aspects of college life. It asks students their observation and experience in terms of academics, teachers' proficiency and quality of mentorship, co-curricular activities, sports and fitness initiatives, library and its services etc. It also seeks to know if students are aware of and have availed of the numerous facilities and opportunities that college has been offering.

Students' feedback sourced from these various medium are then deliberated and acted upon. Various committees and departments take up issues pertaining to different aspects of the functioning of college. The Student Satisfaction Survey is beneficial to both the Student community as well as the college administration to feel the pulse of the institution and work towards its growth and improvement.

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