

PGDAV College (Day) **(University of Delhi)**



2.7 Student Satisfaction Survey **Key Indicator: 2.7.1**

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Student Satisfaction Survey Report

The college conducted a student satisfaction survey of randomly selected students from the 2020-23 batch wherein the students were asked to rate their satisfaction with different aspects of the college: teaching, assessment, learning experiences and college infrastructure.

The analysis reveals the following:

Teaching-learning, Assessment process and Extra-curricular activities

The faculty at PGDAV (M) college is determined to provide an effective teaching environment with the help of ICT tools to facilitate effective learning and achievement. With respect to the teaching-learning aspect, the survey demonstrates that around 95% of the students agreed that the lectures are held regularly, the study material is made available in advance, and teachers provide ample time for doubt clearing sessions. Around 72% believe that teachers use ICT tools in the classroom. Moreover, the majority of students (89%) also believe that internal assessment is conducted in a transparent manner.

The college conducts seminars and workshops regularly throughout the year to enhance students' skills and knowledge and to encourage students to take actions towards nation building. The survey findings indicate that around 92% of the survey respondents agree that the seminars are conducted regularly in the college. Approximately 97% students also maintain that the college activities contribute adequately towards nation building.

College focuses on maintaining the lectures bilingual to improve understanding among students coming from diverse backgrounds. Around 95% of survey participants also agree that the classes are held in bilingual mode. Overall, the survey suggests that more than 90% of students are satisfied with the teaching methods of the faculty.

College has also been actively involved in organising various extra-curricular academic events and activities in which the students participate with great zeal and enthusiasm. The survey points out that 93% respondents find the co curricular and extra curricular activities conducted by the college as adequate.

Infrastructure

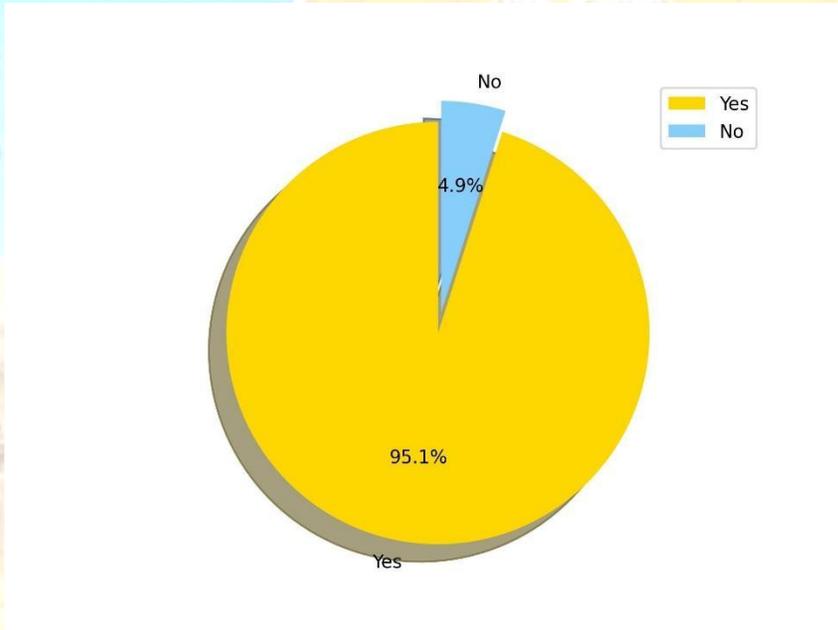
The college aims to provide top-notch infrastructure facilities to the students at low-cost. The survey suggests that approximately 90% students find that the college infrastructure facilities such as water, library, food, photocopy and medical facilities are adequate. More than 98% students are satisfied with the provision of reading space, study materials and assistance of library staff in locating the books in the library. Around 82% respondents believe that the computer and internet facilities and sports facilities are adequate. The college also provides a counselor to help students dissect their issues and shape them into responsible and confident adults. Around 64% of the respondents agree that the counselor is easily available and approachable. Also, 79% believe that the college administrative staff responds to the queries on time. College also strives to maintain the premise safe for the student. Infact the survey suggests that 97% of respondents believe that the college security system is adequate.

The college has taken various initiatives to maintain the college campus clean and green. Student survey suggests that students are satisfied with the college's cleanliness and greenery. Almost 99% of the participants maintained that the college focuses adequately on greenery and around 90% believed that cleanliness is maintained in the college premises.

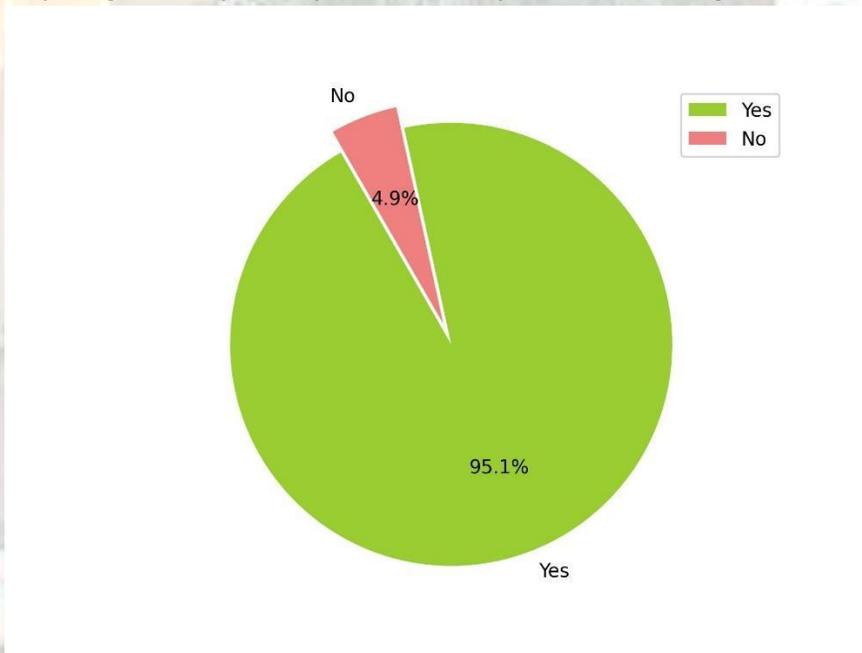
Analysis of Students Satisfaction Survey

Teaching - Learning Evaluation.

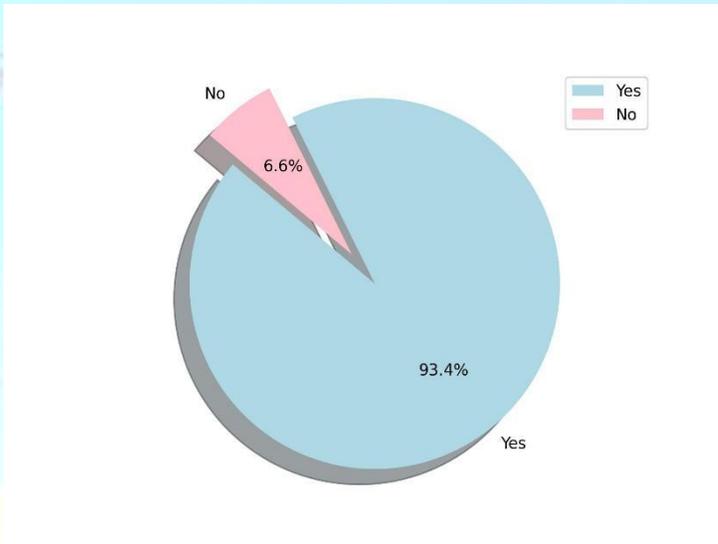
1) Do you agree that your classes are held regularly?



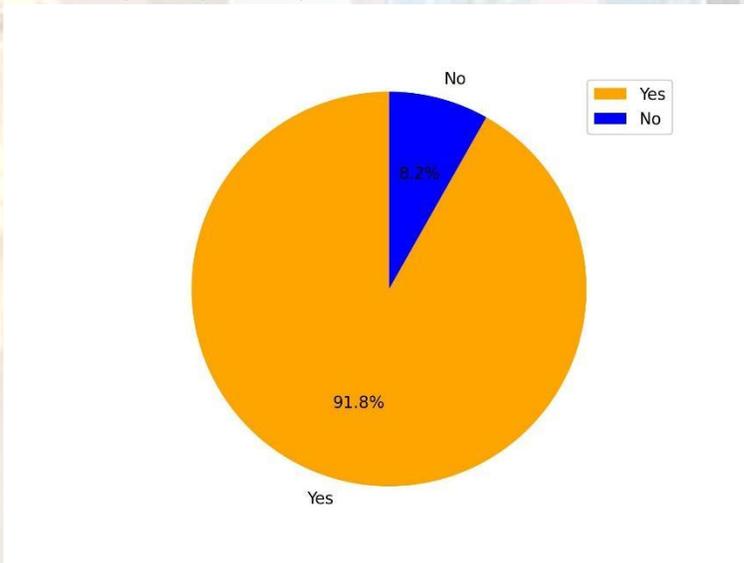
2) Do you agree that you are provided with syllabus and reading list in advance?



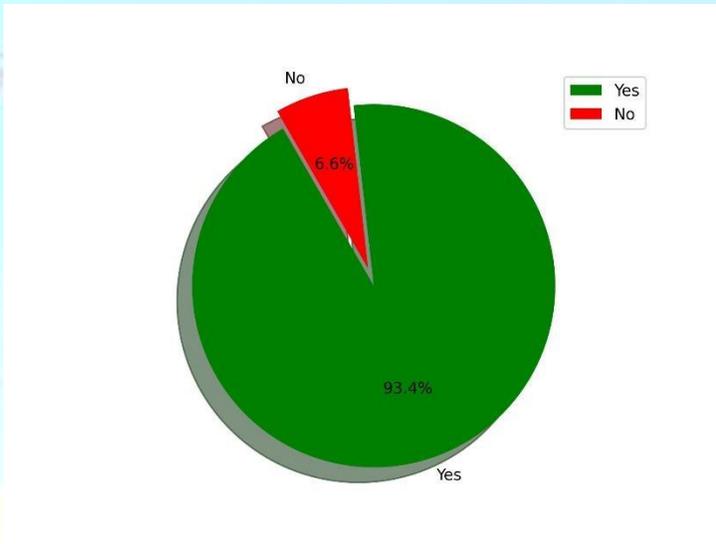
3) Do you agree that your syllabus is completed on time, in the class?



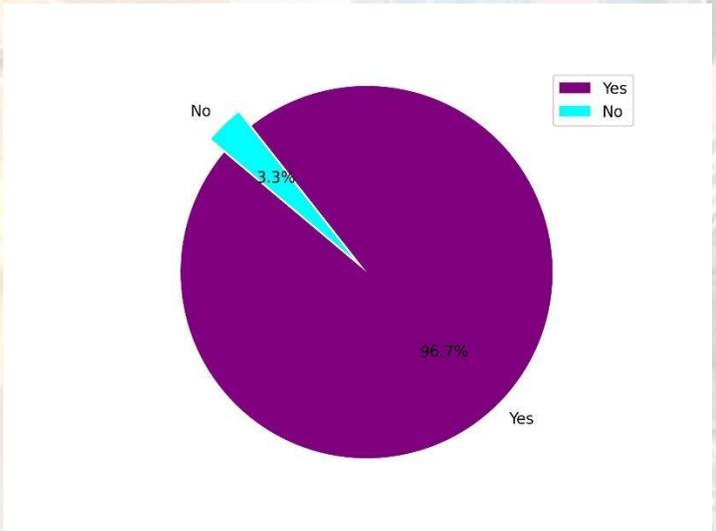
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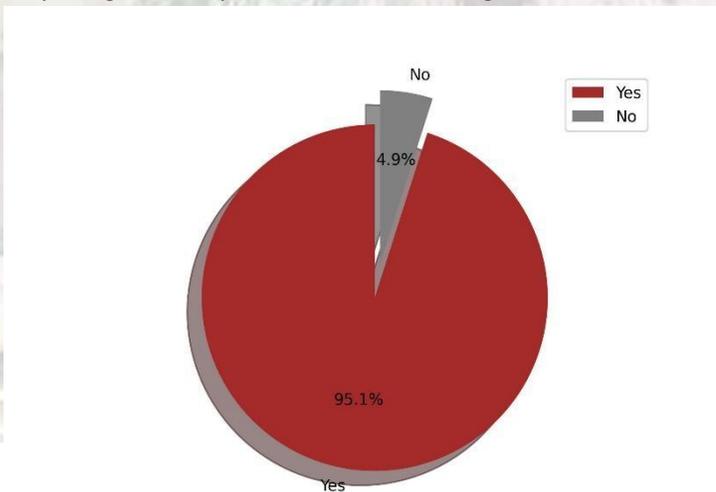
5) Do you agree that teaching methods of your teachers are satisfactory?



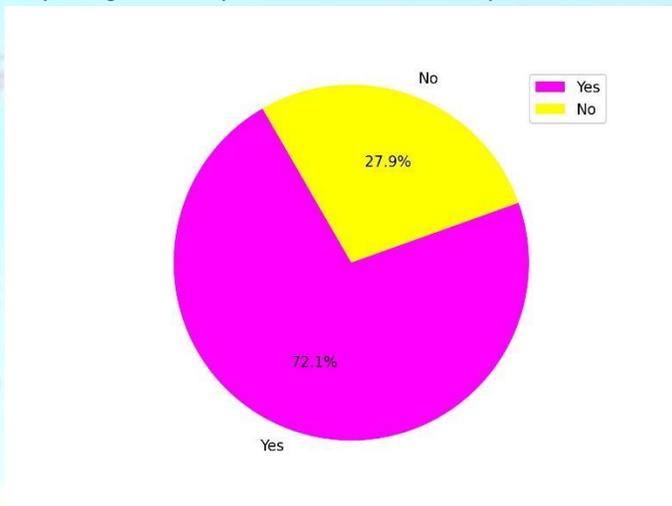
6) Do you agree that your teachers give you extra time to clear your doubts?



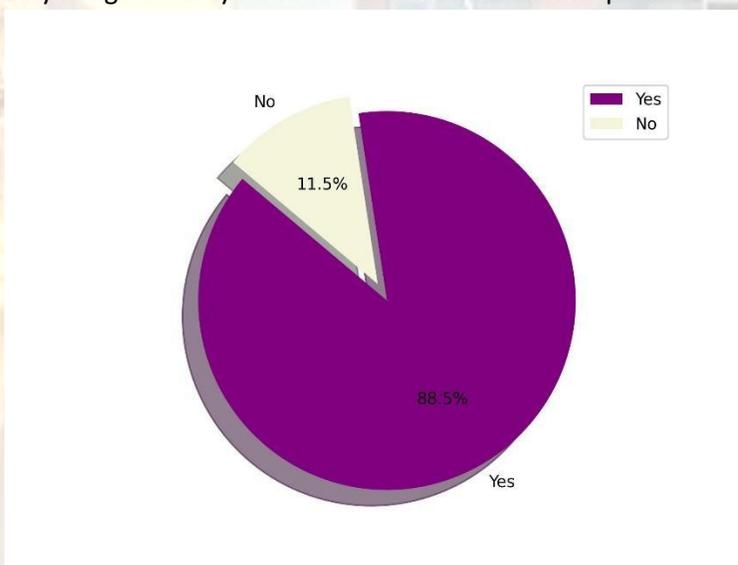
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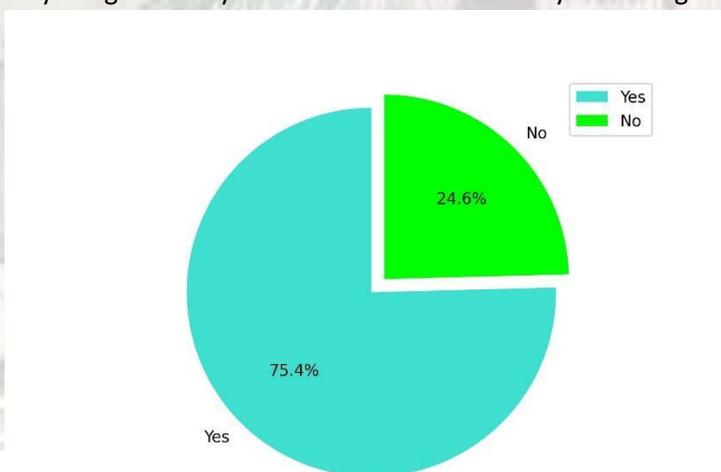
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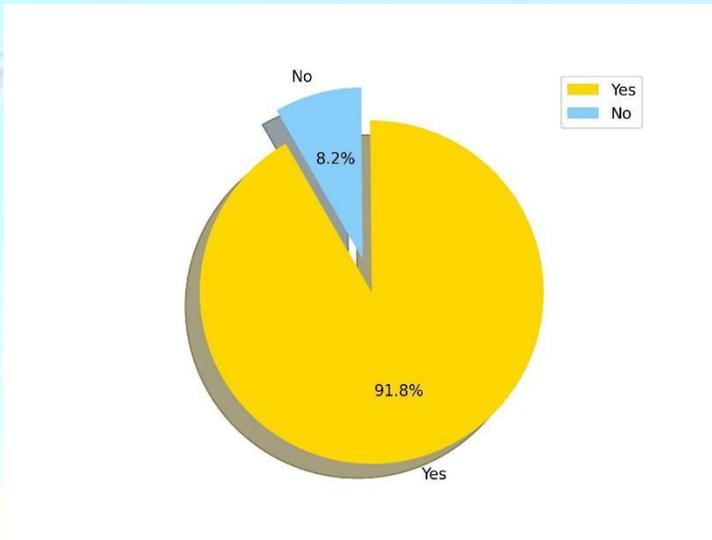
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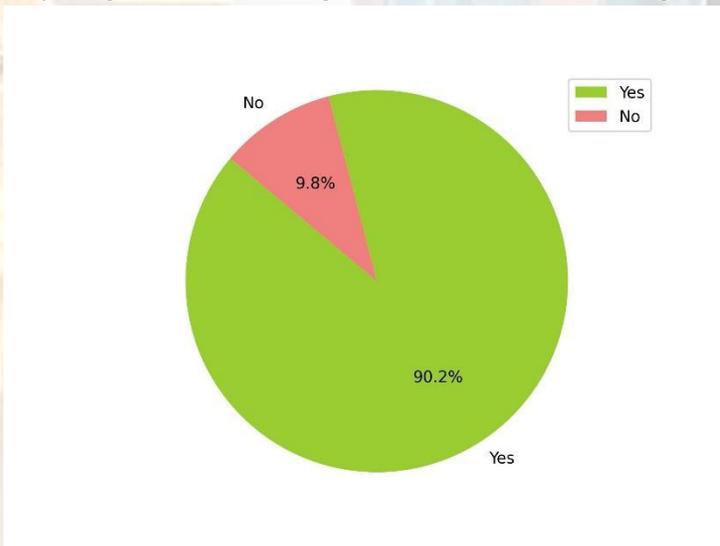
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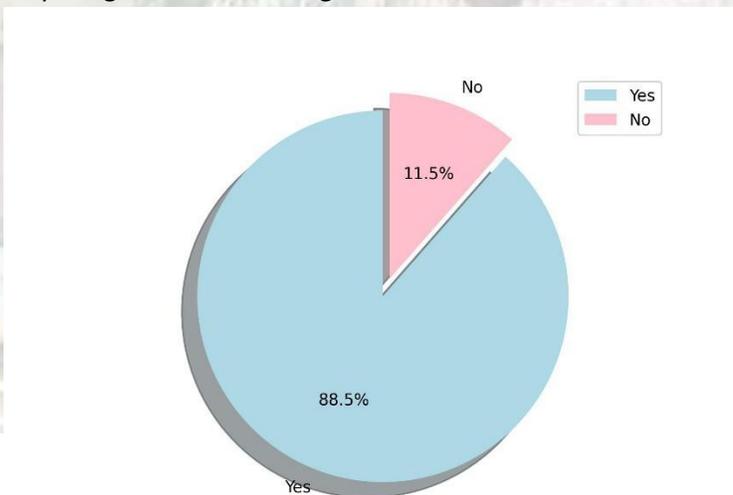
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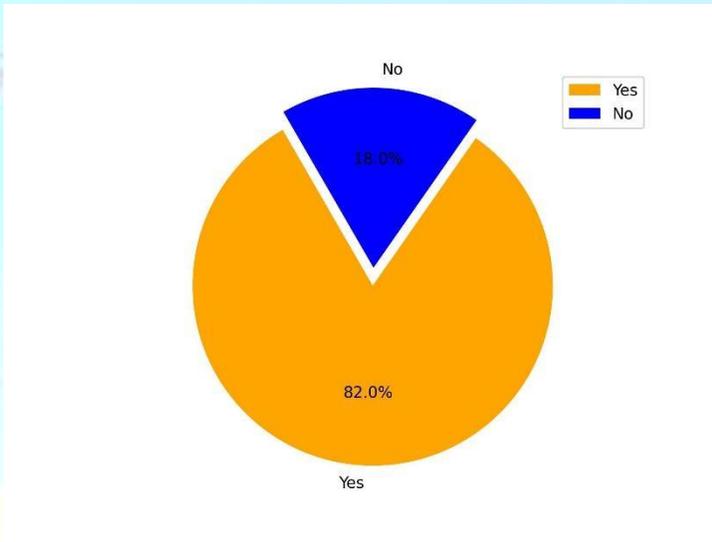
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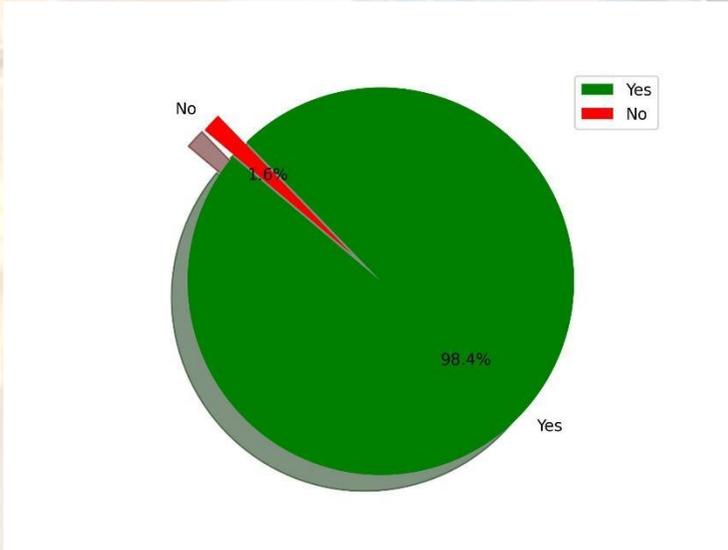
13) Do you agree that the college maintains cleanliness?



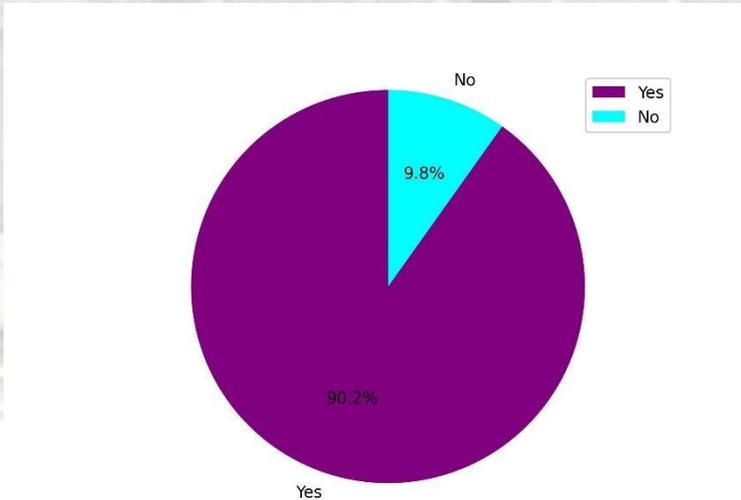
14) Do you agree that the college has adequate sports facilities?



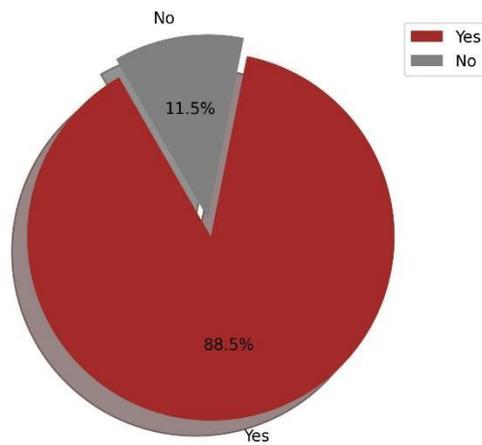
15) Do you agree that the college adequately focuses on its greenery?



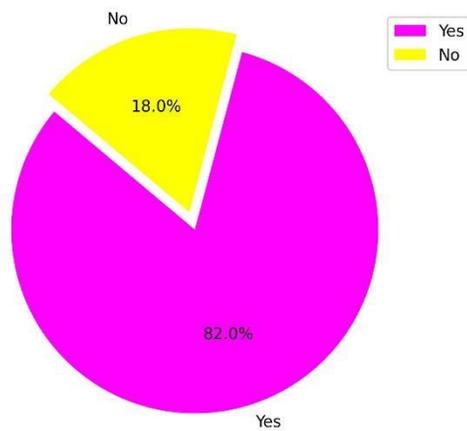
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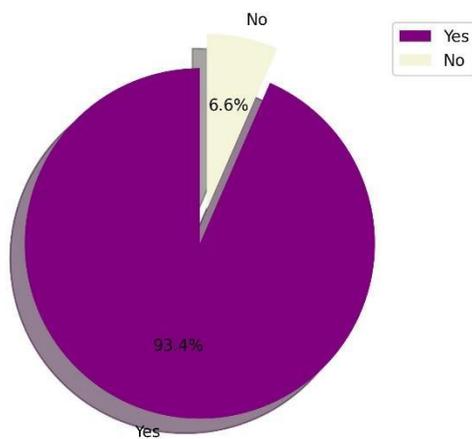
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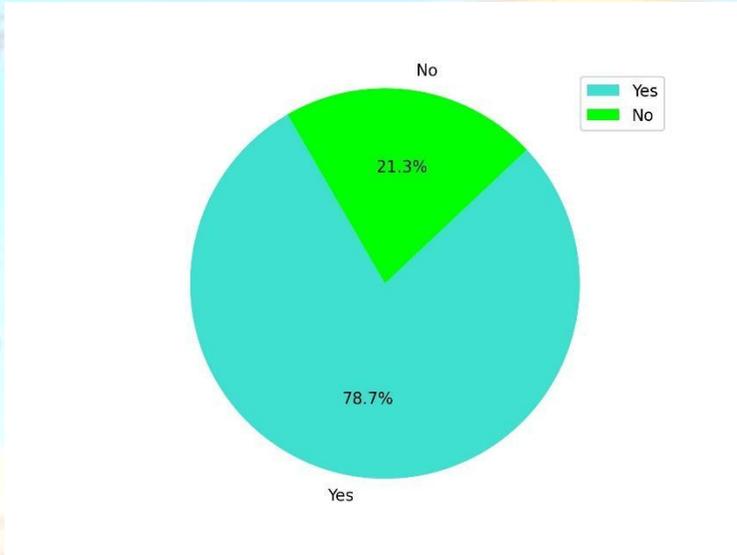
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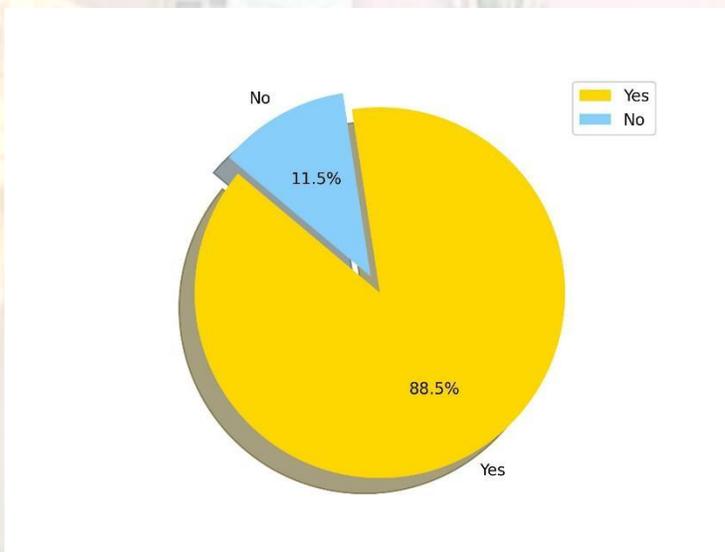
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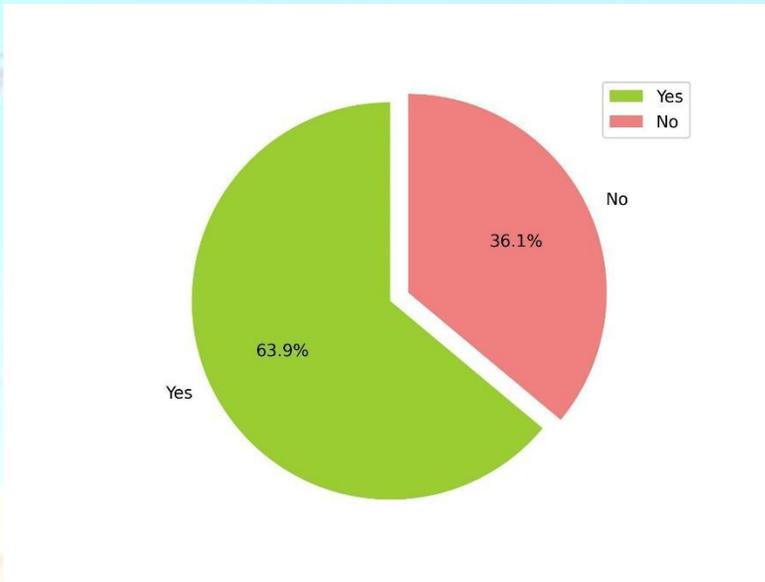
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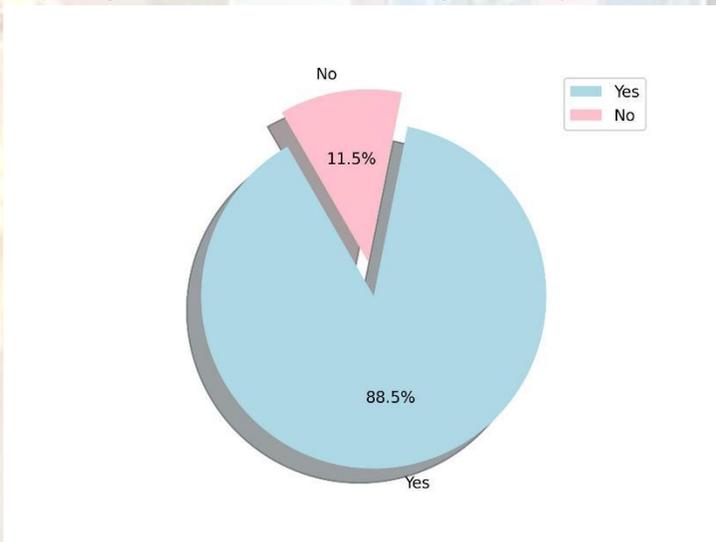
21) Do you agree that the doctors in the medical room of the college are available during college hours and it has all basic facilities?



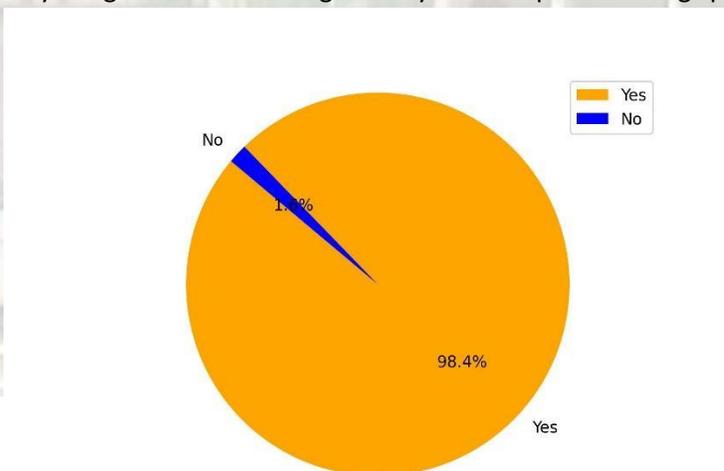
22) Do you agree that the college has a counsellor and is easily available for students?



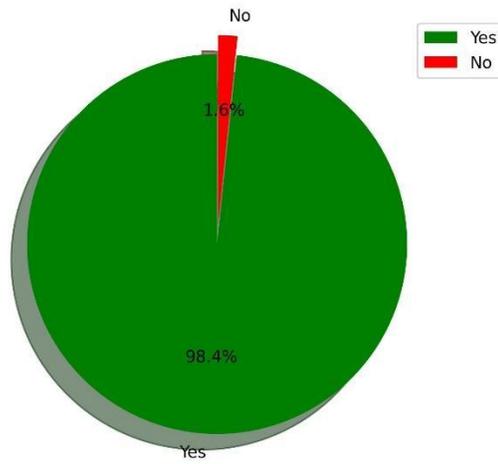
23) Do you agree that all essential readings of the syllabus are available in the library?



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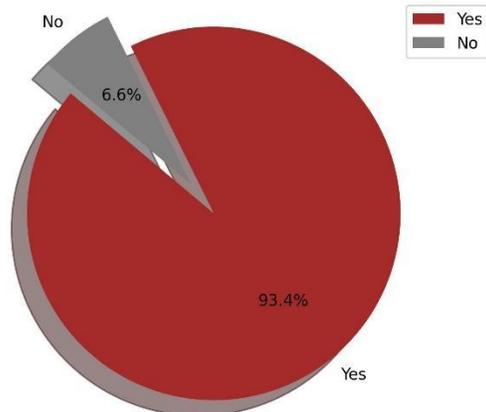
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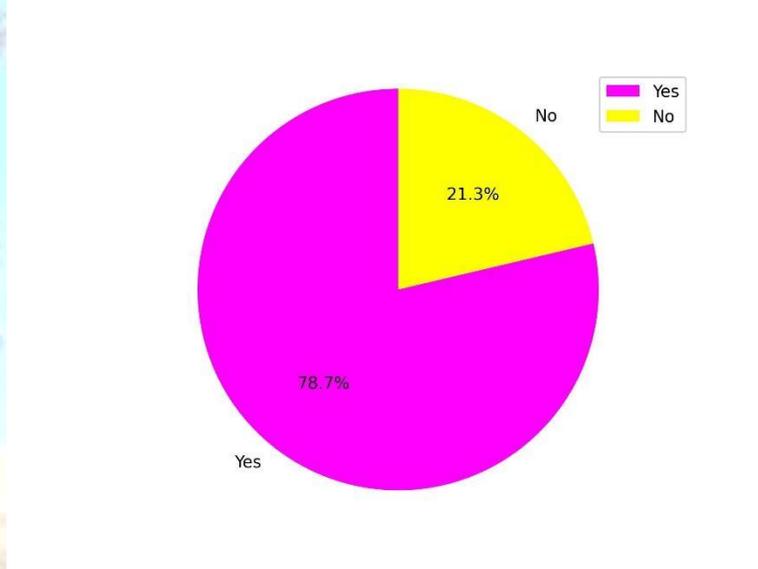
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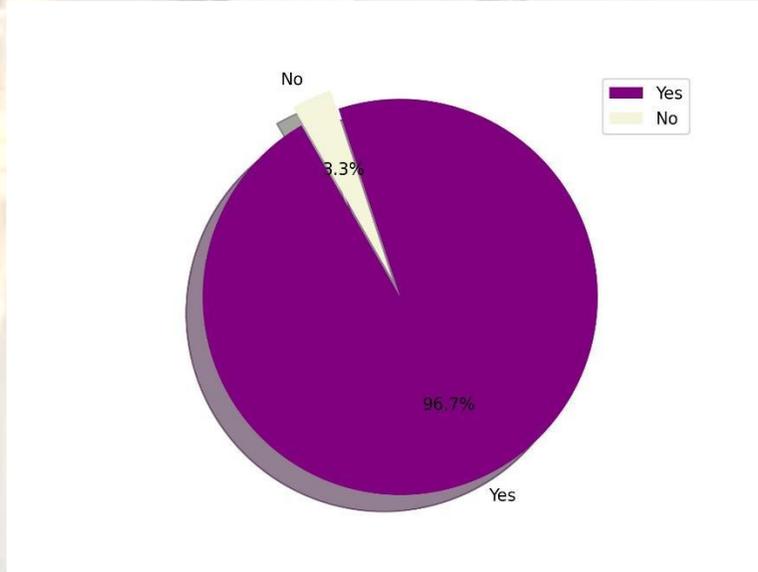
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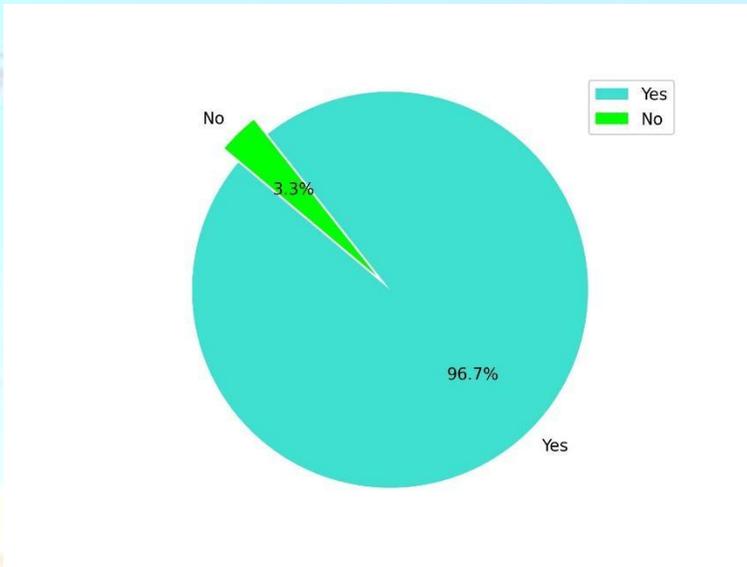
28) Do you agree that the administrative office of the college responds to you queries on time?



29) Do you agree that the security system of the college is adequate?



30) Do you agree that the college contributes adequately for nation building?



PGDAV College, University of Delhi

Student Satisfaction Report, 2020-23

(The students of 2020-23 batch, only, are required to fill this form. Use your college official email id to fill this form)

Name: Abhishek Yadav

Course: B.A (P) 6th sem

Roll No: 132

College Email Id: abhishek.yadav.bapb20@pgdav.du.ac.in

(Put a tick mark on any of the options given for each question)

1. Do you agree that your classes are held regularly?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
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PGDAV College, University of Delhi

Student Satisfaction Report, 2020-23

(The students of 2020-23 batch, only, are required to fill this form. Use your college official email id to fill this form)

Name: Priyanka Kumari

Course: B.A (Hindi) Honu.

Roll No: 2222

College Email Id: priyankakumarihin20@pgdav.du.ac.in

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PGDAV College, University of Delhi
Student Satisfaction Report, 2020-23

(The students of 2020-23 batch, only, are required to fill this form. Use your college official email id to fill this form)

Name: *Sanchita*

Course: *bsc (H) Statistics*

Roll No: *3439*

College Email Id: *SanchitaStat20@pgdav.du.ac.in*

(Put a tick mark on any of the options, of your choice, given for each question)

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26. Do you agree that the library staffs help you in easily locating the books in the library?
- a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
27. Do you agree that the college conducts adequate co-curricular and extra-curricular activities?
- a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
28. Do you agree that the administrative office of the college responds to you queries on time?
- a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
29. Do you agree that the security system of the college is adequate?
- a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree

30. Do you agree that the college contributes adequately for nation building?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

PGDAV College, University of Delhi

Student Satisfaction Report, 2020-23

(The students of 2020-23 batch, only, are required to fill this form. Use your college official email id to fill this form)

Name: Ankita

Course: BA Hindi hons,

Roll No: 2266

College Email Id: omkita20@pgdav.du.ac.in

(Put a tick mark on any of the options given for each question)

1. Do you agree that your classes are held regularly?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
2. Do you agree that you are provided with syllabus and reading list in advance?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
3. Do you agree that your syllabus is completed on time, in the class?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
4. Do you agree that seminars and conferences are held regularly in the college, to make you aware deeper in your subject?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
5. Do you agree that teaching methods of your teachers are satisfactory?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree
6. Do you agree that your teachers give you extra time to clear your doubts?
 - a. strongly agree
 - b. agree
 - c. agree to some extent
 - d. do not agree

7. Do you agree that your teachers are bilingual in the class?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
8. Do you agree that your teachers use adequate ICT tools in the classroom?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
9. Do you agree that your internal assessment is transparent?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
10. Do you agree that your teachers discuss about your strengths and weaknesses in the class?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
11. Do you agree that the college provides you with low-cost photocopy facility?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
12. Do you agree that the college infrastructure is in working condition?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
13. Do you agree that the college maintains cleanliness?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
14. Do you agree that the college has adequate sports facilities?
- strongly agree
 - agree
 - agree to some extent
 - do not agree
15. Do you agree that the college adequately focuses on its greenery?
- strongly agree
 - agree
 - agree to some extent

d. do not agree

16. Do you agree that the water facility in the college is adequate?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

17. Do you agree that the college provides all necessary details on its website?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

18. Do you agree that the computer rooms and its internet facility is adequate?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

19. Do you agree that the college canteen maintains its hygenity and serves qualitative food?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

20. Do you agree that the college canteen provides food at low cost, than the outside market?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

21. Do you agree that the doctors in the medical room of the college are available during college hours and it has all basic facilities?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

22. Do you agree that the college has a counsellor and is easily available for students?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

23. Do you agree that all essential readings of the syllabus are available in the library?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

24. Do you agree that the college library has adequate reading space for the students?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

25. Do you agree that the college library has subscribed to necessary journals?

- a. strongly agree
- b. agree
- c. agree to some extent
- d. do not agree

26. Do you agree that the library staffs help you in easily locating the books in the library?

- a. strongly agree
- b. agree
- c. agree to some extent
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